



OFFICE OF THE MAYOR
CITY OF CHICAGO

RAHM EMANUEL
MAYOR

April 20, 2012

Dear Friends:

As Mayor and on behalf of the City of Chicago, it is my pleasure to welcome everyone participating in the 23rd Annual Production and Operations Management Conference, *Socially Responsible Operations*.

Established in 1989, the Productions and Operations Management Society (POMS) is committed to promoting and developing the highest standards of productions and operations management through education and research for its member. The Society provides managers, scientists, educators, students, public and private organizations, national and local governments, and the general public with educational programs and resources to further promote quality operations management.

I hope that those visiting our great city take time to experience some of the special places in Chicago. Whether it is our world class theaters and shopping, historic Navy Pier, museums, sports, restaurants, or nightlife, I am sure you will like what you find.

I hope you have an enjoyable and productive conference.

Sincerely,

Mayor