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<th>Start Time</th>
<th>End Time</th>
<th>Event</th>
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<td><strong>Wednesday, April 18, 2012</strong></td>
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<tr>
<td>5:00 PM</td>
<td>6:00 PM</td>
<td>Mini Conference Registration: Sustainable Operations</td>
<td>Streeterveil / River North</td>
<td>2nd</td>
</tr>
<tr>
<td>5:00 PM</td>
<td>6:00 PM</td>
<td>Mini Conference Registration: Healthcare Operations Management</td>
<td>Streeterveil / River North</td>
<td>2nd</td>
</tr>
<tr>
<td>5:00 PM</td>
<td>6:00 PM</td>
<td>Mini Conference Registration: Humanitarian Ops. &amp; Crisis Mgmt</td>
<td>Streeterveil / River North</td>
<td>2nd</td>
</tr>
<tr>
<td>5:00 PM</td>
<td>6:00 PM</td>
<td>Mini Conference Registration: Behavioral Operations</td>
<td>Streeterveil / River North</td>
<td>2nd</td>
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<tr>
<td><strong>Thursday, April 19, 2012</strong></td>
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</tr>
<tr>
<td>7:00 AM</td>
<td>9:00 AM</td>
<td>Registration for all mini-conferences (except Healthcare)</td>
<td>Northwestern / River North</td>
<td>2nd</td>
</tr>
<tr>
<td>7:00 AM</td>
<td>8:00 AM</td>
<td>Registration for Healthcare Conference</td>
<td>Northwestern Memorial Hosp</td>
<td></td>
</tr>
<tr>
<td>11:00 AM</td>
<td>6:00 PM</td>
<td>Mini-conference: Sustainable Operations</td>
<td>Indiana + Iowa</td>
<td>6th</td>
</tr>
<tr>
<td>1:00 PM</td>
<td>7:00 PM</td>
<td>Mini-conference: Behavioral Operations</td>
<td>Northwestern + Ohio State</td>
<td>6th</td>
</tr>
<tr>
<td>8:00 AM</td>
<td>4:00 PM</td>
<td>Mini-conference: Healthcare Operations Management</td>
<td>Northwestern Memorial Hosp</td>
<td></td>
</tr>
<tr>
<td>8:45 AM</td>
<td>6:00 PM</td>
<td>Mini-conference: Humanitarian Ops. &amp; Crisis Management</td>
<td>Purdue + Wisconsin</td>
<td>6th</td>
</tr>
<tr>
<td>4:00 PM</td>
<td>7:00 PM</td>
<td>POMS Annual Conference Registration Check-in</td>
<td>Streeterveil / River North</td>
<td>2nd</td>
</tr>
<tr>
<td><strong>Friday, April 20, 2012</strong></td>
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<tr>
<td>7:00 AM</td>
<td>6:00 PM</td>
<td>POMS Annual Conference Registration Check-in</td>
<td>Registration Booth</td>
<td>5th</td>
</tr>
<tr>
<td>8:00 AM</td>
<td>9:00 AM</td>
<td>Plenary Session: Lisa Lynn, The UPS Foundation, Corporate Relations Manager AND Prof. Man Mohan S. Sodhi, Cass Business School, London and Indian Business School, Mohali</td>
<td>Ballrooms D + E</td>
<td>5th</td>
</tr>
<tr>
<td>9:00 AM</td>
<td>12:30 PM</td>
<td>Exhibits Open</td>
<td>5th Floor Foyer</td>
<td>5th</td>
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<tr>
<td>9:15 AM</td>
<td>10:45 AM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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<tr>
<td>10:45 AM</td>
<td>11:15 AM</td>
<td>Morning Coffee Break</td>
<td>5th Floor Foyer</td>
<td>5th</td>
</tr>
<tr>
<td>9:30 AM</td>
<td>4:30 PM</td>
<td>POMS Board Meeting</td>
<td>Salon I</td>
<td>7th</td>
</tr>
<tr>
<td>11:15 AM</td>
<td>12:45 PM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
<td></td>
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<tr>
<td>12:45 PM</td>
<td>1:30 PM</td>
<td>Lunch on your own</td>
<td></td>
<td></td>
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<tr>
<td>1:30 PM</td>
<td>3:00 PM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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<tr>
<td>1:30 PM</td>
<td>4:00 PM</td>
<td>Exhibits Open</td>
<td>5th Floor Foyer</td>
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<tr>
<td>3:00 PM</td>
<td>3:30 PM</td>
<td>Afternoon Coffee Break</td>
<td>5th Floor Foyer</td>
<td>5th</td>
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<td>3:30 PM</td>
<td>5:00 PM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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<tr>
<td>5:15 PM</td>
<td>6:15 PM</td>
<td>College of Service Operations Business Meeting</td>
<td>Ballroom A</td>
<td>5th</td>
</tr>
<tr>
<td>5:15 PM</td>
<td>6:15 PM</td>
<td>College on Humanitarian Ops. &amp; Crisis Mgmt. Business Meeting</td>
<td>Ballroom C</td>
<td>5th</td>
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<tr>
<td>5:15 PM</td>
<td>6:15 PM</td>
<td>College of Sustainable Operations Business Meeting</td>
<td>Ballroom F</td>
<td>5th</td>
</tr>
<tr>
<td>6:30 PM</td>
<td>7:30 PM</td>
<td>Welcome Reception (Open to all registered attendees &amp; guests)</td>
<td>Salon III</td>
<td>7th</td>
</tr>
<tr>
<td>7:45 PM</td>
<td>9:45 PM</td>
<td>Fellows Dinner (Invitation Only)</td>
<td>TBA</td>
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<tr>
<td><strong>Saturday, April 21, 2012</strong></td>
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<tr>
<td>7:00 AM</td>
<td>6:00 PM</td>
<td>POMS Annual Conference Registration Check-in</td>
<td>Registration Booth</td>
<td>5th</td>
</tr>
<tr>
<td>7:00 AM</td>
<td>7:50 AM</td>
<td>College President’s Breakfast (Invitation Only)</td>
<td>Halsted</td>
<td>4th</td>
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<tr>
<td>8:00 AM</td>
<td>9:30 AM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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<tr>
<td>9:00 AM</td>
<td>12:30 PM</td>
<td>Exhibits Open</td>
<td>5th Floor Foyer</td>
<td>5th</td>
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<tr>
<td>9:30 AM</td>
<td>10:00 AM</td>
<td>Morning Coffee Break</td>
<td>5th Floor Foyer</td>
<td>5th</td>
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<tr>
<td>10:00 AM</td>
<td>11:00 AM</td>
<td>Plenary Session: Edwin Keh, Chief Operating Officer and Sr. VP Wal-Mart Global Procurement (retired) and Martin K. Starr Excellence in POMP Award Winner, 2011</td>
<td>Ballrooms D + E</td>
<td>5th</td>
</tr>
<tr>
<td>11:15 AM</td>
<td>12:45 PM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
<td></td>
</tr>
<tr>
<td>12:45 PM</td>
<td>1:30 PM</td>
<td>Program Committee and Track Chairs Lunch (by invitation)</td>
<td>Addison</td>
<td>4th</td>
</tr>
<tr>
<td>12:45 PM</td>
<td>1:30 PM</td>
<td>Lunch on your own</td>
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<tr>
<td>1:30 PM</td>
<td>5:00 PM</td>
<td>Doctoral Consortium</td>
<td>Avenue Ballroom</td>
<td>4th</td>
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<tr>
<td>1:30 PM</td>
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<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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<td>1:30 PM</td>
<td>4:00 PM</td>
<td>Exhibits Open</td>
<td>5th Floor Foyer</td>
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<td>3:00 PM</td>
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<td>Afternoon Coffee Break</td>
<td>5th Floor Foyer</td>
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<td>3:30 PM</td>
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<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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<tr>
<td>5:15 PM</td>
<td>6:15 PM</td>
<td>College of Supply Chain Management Business Meeting</td>
<td>Ballroom A</td>
<td>5th</td>
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<tr>
<td>5:15 PM</td>
<td>6:15 PM</td>
<td>College of Healthcare Operations Management Business Meeting</td>
<td>Ballroom C</td>
<td>5th</td>
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<tr>
<td>5:15 PM</td>
<td>6:15 PM</td>
<td>College of Behavior in Operations Management Business Meeting</td>
<td>Ballroom F</td>
<td>5th</td>
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<tr>
<td>6:30 PM</td>
<td>8:00 PM</td>
<td>President’s Reception (Open to all registered attendees &amp; guests)</td>
<td>Salon III</td>
<td>7th</td>
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<tr>
<td><strong>Sunday, April 22, 2012</strong></td>
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<td>7:00 AM</td>
<td>6:00 PM</td>
<td>POMS Annual Conference Registration Check-in</td>
<td>Registration Booth</td>
<td>5th</td>
</tr>
<tr>
<td>7:15 AM</td>
<td>11:30 AM</td>
<td>Emerging Scholars Breakfast &amp; Program for Registered Participants</td>
<td>Clark</td>
<td>4th</td>
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<tr>
<td>8:00 AM</td>
<td>9:30 AM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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<tr>
<td>9:30 AM</td>
<td>12:30 PM</td>
<td>Exhibits Open</td>
<td>5th Floor Foyer</td>
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<tr>
<td>9:30 AM</td>
<td>9:45 AM</td>
<td>Morning Coffee Break</td>
<td>5th Floor Foyer</td>
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</tbody>
</table>
### Conference Agenda

#### 23rd Annual Production and Operations Management (POM) Conference, Chicago
**April 20 - 23, 2012**

<table>
<thead>
<tr>
<th>Start Time</th>
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</thead>
<tbody>
<tr>
<td>9:45 AM</td>
<td>11:15 AM</td>
<td>Plenary Session: POMS Fellows Panel</td>
<td>Ballrooms D + E</td>
<td>5th</td>
</tr>
<tr>
<td>11:15 AM</td>
<td>12:45 PM</td>
<td>Awards Ceremony &amp; Luncheon (Open to all registered attendees &amp; guests)</td>
<td>Salons I, II, III</td>
<td>7th</td>
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<tr>
<td>1:00 PM</td>
<td>2:30 PM</td>
<td>Responsive Learning Technologies session</td>
<td>Indiana + Iowa</td>
<td>6th</td>
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<td>4:30 PM</td>
<td>Afternoon Coffee Break II</td>
<td>5th Floor Foyer</td>
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<td>See Program Schedule</td>
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<tr>
<td>6:05 PM</td>
<td>6:45 PM</td>
<td>POMS Business Meeting (Please attend -- all are invited)</td>
<td>Ballroom A</td>
<td>5th</td>
</tr>
<tr>
<td>7:00 PM</td>
<td>9:30 PM</td>
<td>Martin K. Starr Excellence in POMP Award Dinner (Invitation only)</td>
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**Monday, April 23, 2012**

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<td>8:00 AM</td>
<td>11:30 AM</td>
<td>POM Exhibits Open</td>
<td>5th Floor Foyer</td>
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<td>8:00 AM</td>
<td>9:30 AM</td>
<td>Parallel Sessions</td>
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<tr>
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<td>10:00 AM</td>
<td>Break</td>
<td>5th Floor Foyer</td>
<td>5th</td>
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<td>10:00 AM</td>
<td>11:30 AM</td>
<td>Parallel Sessions</td>
<td>See Program Schedule</td>
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